

**From:** s 47 E(c)  
**Sent:** Thu, 17 Sep 2020 17:57:24 +1000  
**To:** s 47 E(c)  
**Subject:** FW: Canning St Nth Melbourne High Rise Towers

FYI

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**From:** s 47 E(c)  
**Sent:** Wednesday, 8 July 2020 5:23 PM  
**To:** s 47 E(c)  
**Cc:** s 47 E(c)  
s 47 E(c)  
s 47 E(c)  
**Subject:** RE: Canning St Nth Melbourne High Rise Towers

Terrific thanks for the update s 47 E(c)

s 47 E(c)

Community Partnerships Manager - Disaster & Literacy Lead  
Chief Marketing Office  
Level 14, 111 Bourke St MELBOURNE VIC 3000

T s 47 E(c)

M s 47 E(c)

E s 47 E(c)

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**From:** s 47 E(c)  
**Sent:** Wednesday, 8 July 2020 5:17 PM  
**To:** s 47 E(c)  
**Cc:** s 47 E(c)  
s 47 E(c)  
s 47 E(c)  
**Subject:** Re: Canning St Nth Melbourne High Rise Towers

Hi s 47 E(c)

Yes, they will.

Regards

s 47

s 47 E(c)

Senior Crisis and Security Risk Advisor  
Group Security  
Level 18, 111 Bourke St Melbourne VIC 3000

T +61 s 47 E(c)

E s 47 E(c)

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From: s 47 E(c)

Sent: Wednesday, 8 July 2020 5:16 PM

To: s 47 E(c)

Cc: s 47 E(c)

s 47 E(c)

s 47 E(c)

Subject: RE: Canning St Nth Melbourne High Rise Towers

Hi s 47

Did Greg say he would also attempt to increase the briefing of on-the-ground staff about this arrangement? This authorisation letter was provided by s 47 team to all drivers today but the intervention of police would indicate that they had no briefing, and the role of the Community Centres was previously not mentioned in the protocols...

s 47

s 47 E(c)

Community Partnerships Manager - Disaster & Literacy Lead  
Chief Marketing Office  
Level 14, 111 Bourke St MELBOURNE VIC 3000

T s 47 E(c)

M s 47 E(c)

E s 47 E(c)

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From: s 47 E(c)

Sent: Wednesday, 8 July 2020 5:11 PM

To: s 47 E(c)

s 47 E(c)

Subject: Re: Canning St Nth Melbourne High Rise Towers

Hi All,

Advice and direction from the SCC is as follows:

- Drivers to take any mail to the Command Post at the foyer of each tower with the below note / letter from the SCC and show it (letter attached):

**Attention - Authorised delivery**

Australia Post has been authorised to make postal deliveries (mail and parcels including medical supplies) to the Base Command Posts located at each of the Towers under lockdown due to Covid-19.  
All deliveries will be received by Command Post staff and distributed by them to residents with adherence to safety protocols.

**Greg Murphy**  
**Combined Agencies Operations Group**  
Emergency Management Victoria  
State Control Centre  
**1300 368 722**

Suggest drivers first approach the foyer Command Post with letter then bring mail up once confirmed and approved. Hopefully this will work. If you have done this already please advise so we can go back to the SCC.

Anything else please let us know.

Regards

George

s 47 E(c)

Senior Crisis and Security Risk Advisor  
Group Security  
Level 18, 111 Bourke St Melbourne VIC 3000

T +61 s 47 E(c)

E s 47 E(c)

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From: s 47 E(c)

Sent: Wednesday, 8 July 2020 4:56 PM

To: s 47 E(c)

s 47 E(c)

Cc: s 47 E(c)

Subject: Re: Canning St Nth Melbourne High Rise Towers

Thanks s 47 E(c) for taking this forward.  
Will await advice.

s 47 E(c)- FYI

s 47 E(c)

e

General Manager - VIC/TAS/WA

Deliveries

133 - 169 Fairbairn Road Sunshine West VIC 3020

T s 47 E(c)

M s 47 E(c)

E s 47 E(c)

On 8 Jul 2020, at 4:53 pm, s 47 E(c)  
wrote:

Hi s 47 E(c)

I just spoke to s 47 E(c) who has reached out to Greg Murphy to get some answers. I will let him come back to us when he has an update. Clearly some of the people on the ground have not been briefed re agreed process and the role of the Community Centre is a bit of a surprise. It's got to get easier ..... fingers crossed.  
Your poor delivery guys!

Give me a call if I can do anything more in the meantime but hopefully tomorrow will run smoother.

Regards

s 47 E(c)

s 47 E(c)

Community Partnerships Manager - Disaster & Literacy Lead  
Chief Marketing Office  
Level 14, 111 Bourke St MELBOURNE VIC 3000

T s 47 E(c)

M s 47 E(c)

E s 47 E(c)

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**From:** Plant, Shane

**Sent:** Wednesday, 8 July 2020 4:05 PM

**To:** s 47 E(c)

s 47 E(c)

**Cc:** s 47 E(c)

s 47 E(c)

**Subject:** FW: Canning St Nth Melbourne High Rise Towers

Team,

Refer below, we had a mixed bag result today – earlier in the morning we had issues delivering parcels to the Flemington Buildings and were outright turned away at the first building by a Police Officer at the second building we were given assistance and ultimately able to deliver all parcels for the Flemington buildings per below.

All the parcels relating to the 4 affected address in my catchment have been delivered to one point the Community Centre at 25 Mt Alexandra Rd, the driver was advised by the police that all in bound product is coordinated through the Community Centre.

North Melbourne proved to be more difficult as s 47 outlines below. The community centre there seemed to not really know what to do and we really had concerns about the security of the articles if we just left them as they were accessible and not secure.

Is it possible to contact Greg Murphy to see if we can get a better and more secure process to deliver at North Melbourne and ideally a contact for tomorrow?

We do want to deliver but not become villains because we delivered and the articles have disappeared.

s 47 – I will call you in a few minutes.

Thanks,

s 47 E(c)

General Manager - VIC/TAS/WA  
Deliveries  
133 - 169 Fairbairn Road Sunshine West VIC 3020

T s 47 E(c)

M s 47 E(c)

E s 47 E(c)

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From: s 47 E(c)

Sent: Wednesday, 8 July 2020 3:11 PM

To: s 47 E(c)

Cc: s 47 E(c)

s 47 E(c)

Subject: Canning St Nth Melbourne High Rise Towers

s 47  
E(c)

As mentioned on the hook-up

The PDO & Ops Manager s 47 E(c) attended the Canning St (Nth Melb) high rise towers at approx. 11:45am, with them they had 3 days of large parcels (Colby) that were held at the PDC, 60 scannable SP (NMDC) 3 days of mail in addition to 70+ Express Post from Senator Hanson One Nation party.

On arrival Trent & the PDO went to the command post as directed where they met with Acting Senior Sergeant s 47 F he advised he was not aware or had any communication regarding mail delivery or a process to follow. He tried contacting someone from DHS but after 15 mins

with no success, he referred Trent to the Nth Melb Community Centre across the road to speak to someone from DHS.

When Trent arrived at the community Centre, a volunteer at the gate who's role was to sign in and register volunteers directed Trent to **s 47F** from Vic Health Services. **s 47F** was also unaware of any mail deliveries or who to refer Trent to. She said that she was willing to take the mail and hold onto it, but could not say who would be responsible for the care and delivery and if the mail would be in a secure location. The community centre was full of volunteers and people coming and going, so I advised Trent not to leave the mail and return it to the facility until further notice. My concern being the risk of unsecured premises and the significant number of volunteers and potential for theft or lost mail.

Let me know if you require anything further

Regards

**s 47 E(c)**

Territory Manager  
Central Deliveries Vic Tas WA  
509 Williamstown Road Port Melbourne VIC 3207

T [03](#) **s 47 E(c)**

M **s 47 E(c)**

F [03 9206 4134](#)

E **s 47 E(c)**